For further inquiries, please keep your order no. ready.				

## CANCELLATIONFORM

If you wish to cancel this contract, please complete and submit this form:

PVS Fashion-Service GmbH, Zoeppritz Quality, Walter-Tron-Straße 5, D-97437 Haßfurt customercare@zoeppritz.com

I/We hereby give notice that I/We cancel my/our contract of sale of the following goods:

Pos. ArtNo. Name of article	Color	Size (cm)	Quantity	Price	Returned quantity
1					
2					
3					
4					
ordered on*			received on*		
place, date*			signature*		

<sup>\*</sup> please fill in



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Order number				
Order date				
For further inquiries, please keep your order no. ready.				

## CANCELLATIONFORM

Please note our General Terms and Conditions: <a href="https://www.zoeppritz.com/en/terms-and-conditions">www.zoeppritz.com/en/terms-and-conditions</a> and all information regarding our return policy: <a href="https://www.zoeppritz.com/en/cancellation">www.zoeppritz.com/en/terms-and-conditions</a> and all information regarding our return policy: <a href="https://www.zoeppritz.com/en/cancellation">www.zoeppritz.com/en/terms-and-conditions</a> and all information regarding our return policy: <a href="https://www.zoeppritz.com/en/cancellation">www.zoeppritz.com/en/cancellation</a>

- 1. Please send an email to our Customer Care-Team: <a href="mailto:customercare@zoeppritz.com">customercare@zoeppritz.com</a> at the latest 14 days after receipt of the goods; together with your order number and which articles you would like to return. To meet the deadline, it is sufficient for you to send the email before the cancellation period has expired.
- 2. The articles have to be unused and undamaged; all article labels must still be attached to the articles.
- 3. Pack the articles together with the completed and signed cancellation form. Instead of the form we provided you, you can also use any other standard cancellation form.
- 4. Please address your package to:

## PVS Fashion-Service GmbH, Zoeppritz Quality, Walter-Tron-Straße 5, D-97437 Haßfurt

Hand the package over to a transport service provider of your choice, for example a DHL office. You will then pay the costs for the return directly to the transport service provider.

5. Upon receipt of your return in our central warehouse you will receive a return confirmation via email. We will then refund the purchase amount on the means of payment which was used for the initial payment. Depending on the country and on the payment method this can take up to 2-5 working days.

